



NEWCO FERRONIKELI COMPLEX L.L.C

Ferronikeli Street nn, 13000 Glllogoc, Republic of Kosova
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QUALITY POLICY

The quality is an integral part of our commitment to world class producers and customer service including appliance of the quality management system according to the requirements of the standard ISO 9001:2008.

Our fundamental principles are:

- To ensure that we fully identify and conform to the needs of our customers;
- To have a traceability of our production;
- To promote a corporate and responsible image of the Company;
- To carry out all the activities according to the laws and regulations.

In order to fulfil our fundamental principles, the personal contribution and the efforts of all employees in NEWCO FERRONIKELI are committed:

- To analyze and fulfill requirements of our customers;
- To develop a professional communication and real partnership with all customers and suppliers;
- To develop quality awareness throught communication and training of our employees;
- To review constantly the efficiency of our process in order to suggest improvements;
- To define the clear responsibilities of each individual within the Company;
- To promote all business and mutual relations of the employees in Company;
- To respect internal procedures;
- To ensure a high level of safety.

Scope: Proceesing Nickel ore and Ferro nickel production

The Quality is in our common interest!

Glllogoc; 21.01.2011

Chief Executive Officer